



Store Assistant: FREITAG x Ginza Special Partnership

Start something new: Become our first F-Crew Member at a Tokyo Icon!

We're launching a new cycle in the heart of Ginza. For our exclusive pilot project with one of the world's most renowned concept stores, we're looking for a pioneer to lead the way.

The Setup This is a pilot mission. The position starts with an initial 6-month fixed-term contract to launch the project. Towards the end of this phase, we'll evaluate the project's success and our business needs - with the potential to consider a renewal for up to 24 months in total.

Ready to build something from the ground up at an iconic fashion destination?

Your Mission

- You are the Ambassador of FREITAG at our exclusive retail partner in Ginza: You represent our brand, communicate our story, ensure customer satisfaction, and drive sales within this high-end environment
- You provide exceptional, service-oriented support to meet all customer needs at this prestigious fashion destination
- You ensure the shop floor is always in its best condition by strictly following our internal Visual Merchandising (VM) guidelines, maintaining the highest aesthetic standards

- You collaborate closely with the Business Development Manager (BDM) on inventory control and ordering to ensure optimal stock levels at this unique location
- You monitor and summarize market trends, sales performance, and customer feedback, reporting regularly to the BDM to share key insights from this specific market segment
- You support our other FREITAG stores in Tokyo occasionally whenever help is required, ensuring a strong connection to the local F-Crew

Your backpack includes

- You bring a solid background in retail sales or the hospitality business
- You have mastered various methods of delivering a premium customer experience and ensuring customer satisfaction
- You genuinely love making people smile and creating positive interactions with a proactive attitude
- You have an open-minded personality as well as excellent interpersonal and communication skills
- You have a deep affinity for the FREITAG brand and find joy in sharing our philosophy with others
- You are fluent in Japanese and have the ability to communicate effectively in English

Your application

Tell us something about yourself in your cover letter. Why do you think you fit in with us and why do you want to work at FREITAG? What is your hidden talent, what is your favourite food, or which bike do you ride?

FREITAG is an equal opportunities employer. Diversity, equality and inclusion are part of our culture. A reality that we always stand by and promote.

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